



Shopmobility

Lakeside

Shopmobility

Our improved Shopmobility service makes it even easier for people with mobility problems to get around Lakeside. It's free and you don't have to be registered disabled to use the service.

You'll find the Shopmobility office on Level 1 of car park 10 (blue). To book a wheelchair or scooter, simply call **01708 869744**. We recommend booking in advance, especially at busy shopping times.

Your first visit?

On your first visit, bring along proof of ID for your address and signature, for example driving licence and utility bill. We'll ask you to fill in a registration form and you'll be issued with a Shopmobility card containing your unique reference number. You'll need to bring this card with you in the future and quote your reference number when booking ahead.

Any questions?

If you have any questions about the Shopmobility service, please ask our staff at the Customer Information desks on Level 1 by Boots or Level 2 by Brompton Walk, visit www.lakeside.uk.com or call **01708 869933**.



Please call **01708 869933** for a large print version of this leaflet.



Disabled toilets



Sympathetic hearing



Powered scooters



Manual wheelchairs